

Business Privacy Policy

5th August 2026



This privacy policy sets out how Inverttek Drives and sister companies within the Drive Technologies Strategic Business Unit of Sumitomo Heavy Industries, Ltd (SHI), uses and protects any information that you give when you use this website.

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Inverttek Drives may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 8th August 2026.

What we collect

We may collect the following information:

- name and job title
- contact information including email address

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone or mail. We may use the information to customise the website according to your interests.

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Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

HubSpot

We use the marketing automation system HubSpot on our websites, a service provided by HubSpot Inc.

In this context, so-called 'web beacons' are used and 'cookies' are also set, which are stored on your computer and enable us to analyse your use of the website. The information collected (e.g. IP address, geographical location, browser type, duration of visit and pages accessed) is evaluated by HubSpot on our behalf in order to generate reports on visits and pages visited on our websites. If you have subscribed to our newsletter, completed one of our forms or downloaded other

documents, we may, based on your consent provided via our cookie consent, link a user's visits to our websites with personal information (in particular name and email address), thereby collecting personal data in order to provide users with individual and targeted information on preferred subject areas. Data processing is carried out exclusively on the basis of your consent (Art. 6 para. 1 lit. a GDPR). Your data is hosted within the EU.

If you generally do not wish HubSpot to collect data about you, you can prevent the storage of cookies at any time by adjusting your browser settings accordingly.

Further information on how HubSpot works can be found in HubSpot Inc.'s privacy policy at:

<https://legal.hubspot.com/de/privacy-policy>

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at IDL.Marketing@shi-g.com

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998. If you would like a copy of the information held on you please email IDL.Marketing@shi-g.com.

How We Use Your Information

We may store your contact details and details of our interactions with you in our CRM system. This enables us to manage our relationship with you, respond to enquiries, provide quotations and support, maintain accurate business records, and communicate with you regarding products and services that may be relevant to your business. We retain this information only for as long as necessary for these purposes and in accordance with our data retention policies.

If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.